Tremell Pittman

IT

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SUMMARY

With over 22 years of experience in the IT field, I have developed a deep understanding of various technical aspects and a strong expertise in delivering effective IT solutions. I have held various roles in the IT industry, including software developer, IT project manager, IT consultant, and IT director.

My technical skills include software development, database management, networking, cybersecurity, cloud computing, and data analytics. I have a proven track record of successfully managing complex IT projects and delivering high-quality results on time and within budget.

In addition to my technical skills, they also possess strong leadership and communication abilities, having led teams of developers, IT specialists, and project managers. I am adept at developing and implementing IT strategies that align with business goals, improving IT infrastructure, and managing vendors and service providers.

Overall, my extensive experience in the IT field has equipped them with a unique blend of technical and leadership skills, making them a valuable asset to any organization looking to leverage technology to improve their operations and achieve their business objectives.

WORK EXPERIENCE

June 2010-Current

Manager

- Peace of Mind Investigations and Security LLC
- United States

*Owned and operates Private Investigations and Security Company
* Manage Personnel payroll and day-to-day operations of private investigation and security company.
* Maintain court and attorney documentation pertaining to cases.
* Investigate various types of cases.
* NRA train staff in handguns and various types of firearm safety and operation.
* Teach hand-to-hand combat and defensive tactics.

November 2009-June 2010

Director Information Technology

- World Wide FX LLC
- Shreveport, Louisiana, United States

*Manages the Information Systems Technology functions and personnel.

*Manage operational costs, while maintaining a vigilant view of emerging technology.

*Maintain relationships with vendors/suppliers and other technology partners.

*Administers a 7 T-1 connection between Shreveport and Bulgaria with 24/7 synchronization between both data centers.

*Handles all hardware and software needs of 40-70 Digital artists and support staff.

*Supervises and mentors junior desktop support staff.

*Maintains test networks, for software evaluation and development.

*Managed yearly budget for growth of IT Infrastructure

*While working at World Wide FX, I have been the Systems Administrator on the following movies: Drive Angry 3D, The Mechanic, The Expendables, Fake Identity, and Cool Dog.

- Designed a server room, with all paraphernalia for a large movie studio from start to finsh.

November 2008-November 2009

Director Information Technology

🏢 Management and Training Consultants Incorporated

📍 Killeen, Texas, United States

*Evaluate, Develop and Implement MTCI Corporate IS/IT policies and procedures.

*Manage operational costs, while maintaining a vigilant view of emerging technology.

*Manages the Information Systems Technology functions and personnel.

*Develop processes pertaining to the department and review them with the CEO.

*Supervises the Point of contact for all technology relates issues.

*Assures protection of MTCI proprietary data and information through internal controls and security policies.

*Lead the IS/IT Group in major projects and initiatives. (disaster recovery, business continuity, Sarbanes-Oxley, company metrics, etc.)

*Informs the CEO of the company's technological capabilities and provides advice on IS/IT matters.

*Managed yearly budget for growth of IT Infrastructure

*Maintain relationships with vendors/suppliers and other technology partners.

* Advice and assist the CEO, and COO during the costing process for impending bids.

*Provides leadership and mentoring of other IS/IT personnel including performance reviews, salary reviews corrective action, etc.

*Performs other duties as directed by the CEO.

May 2007-September 2008

Director Information Technology

🏢 Infinity Software Development Inc

📍 Tallahassee, Florida, United States

*Installation and maintenance of all hardware

*Installation and maintenance of all operating systems and applications

*Provide professional and courteous user support and training as necessary.

*Assist with helpdesk requests as necessary.

*Security Administration: Install and maintain OS patches, anti-virus patches, and application patches.

*Hardware and software purchasing and procurement - Make hardware and software purchases to meet the company and client requirements.

*Managed yearly budget for growth of IT Infrastructure

*Asset administration - Appropriately manage company and client asset tracking and maintain software legal compliance. Understand the technology components of your project(s), and be conversant in technical issues when communicating with team members and the client. Work with team members to understand performance, functional, and compatibility issues related to technical problems and their solutions

*User Account Administration - Administrate all user accounts and their associated security setting including AD users and groups, e-mail addresses, application access, and additional.

*Server Administration - Install and maintain server hardware. Install and maintain operatingsystems, applications, and patches.

*Business Continuity Administration - Develop policies and procedures to ensure business continuity of customer data systems. Administrate disaster recovery procedures, storage systems, disk capacity, data backup/data recovery systems, and all associated documentation.

Administration of all of the following systems:

*Database / SQL servers
* Messaging and e-mail servers
* Storage Systems
* Remote access and VPN systems
* Network monitoring systems
* Application servers
* Development environments
* Altiris Help Desk Suite
* Blackberry Enterprise Servers
* Virtual Infrastructure

September 2005-September 2007

Network Administrator / Systems Engineer

🏢   Blue Cross and Blue Shield Data Center
📍   Waukegan, Illinois, United States

Waukegan, Illinois
Network Administrator / Associate Technical Specialist Midrange / Network Administrator Associate Technical Specialist Midrange

*Provide Level 4 Technical support of software/hardware of multiple divisions in Blue Cross and Blue Shield, consisting of 2000+ servers and end users.

*Provide 24/7 on-call technical support and desktop support for local and remote locations in state and out of state.

*Install OS on servers.

*Audit server builds and security and group policies.

*Connect and maintain servers to the infrastructure.

*Create and maintain inventory of Altiris, Acronis, and Ghost images.

*Evaluate and recommend computer and network hardware purchases, peripheral equipment, and software to customers.

*Provide technical consulting services to departments/organizations regarding the use of computers and networks to satisfy business needs.

*Work closely with vendors and Systems analysts regarding business applications and databases.

*Create hard drive images and maintain inventory using Symantec Ghost and, Altiris.
*Maintain application servers.
*Mentor clients and co-workers.
*Provide support for disaster recovery exercises and real-time situations.

August 2003-May 2005

Information System Security Officer

🏢 US Navy Seal Command Naval Special Warfare Unit 1
📍 Santa Rita, Guam

*Installed and maintained network information security systems, and procedures.
*Installed firewall and virus protection software, and monitored network for hacker attacks and vital damage to critical information.
*Maintained and troubleshot Cisco routers and switches.

August 2003-May 2005

Network Administrator / Supervisor / Unix Administrator

🏢 US Navy Seal Command Naval Special Warfare Unit 1
📍 Santa Rita, Guam

*Provided 24/7 desktop support and server support for 600+ users.
*Install and maintained all Microsoft and Unix servers.
*Managed all network and e-mail accounts.
*Supervised junior and senior personnel on trouble tickets as well as gave extensive training on regular day-to-day operations of computer systems and basic information security.
*Conducted penetration tests on unclassified and classified systems.

August 2000-August 2003

Communications Technician / Supervisor

🏢 US Navy USS Essex
📍 United States

*Set up, operate, and repair VDC-400/500, AN/PSC-5, AN/PRC-113, AN/PRC-117, AN/PRC-150, and RF-5000 equipment as individual units, as well as in the (V) 2 Modular, (V) 3 Base and Iasoca configurations.
*Supervise and train junior personnel in the setup, operation and take down of field communication systems.
*Coordinate point-to-point and satellite communications with multi-unit and multi-national personnel.
*Maintain, modify, and troubleshoot, USS Essex 16 Windows NT servers, 4 UNIX servers, 20 Alcatel switches, 8 routers, 1000 workstations, and over 2000 users.
*Responsible for the coordination, tracking, and documentation of all information assurance vulnerability alerts.
*Supervise, train and qualify assigned personnel in the proper procedures of LAN Administration, documentation, maintenance, and repair of all computer systems and peripherals onboard.

August 2000-August 2003

Information System Security Officer

🏢 US Navy USS Essex
📍 United States

*Responsible for installing, repairing, upgrading, and configuring all anti-virus, and firewall software. Insure all computers were virus free and operating at 100% capability.
*Created, documented, and, and maintain network security policies and configurations for USS Essex.

EDUCATION

-2004

Network Administration and Engineering

🎓 Fleet Training Center
📍 San Diego, California, United States

12/2004 Fleet Training Center San Diego, CA
15 Weeks Network Administration, and Cisco Router and Certified Ethical Hacking (NEC2735)
11/2005 Naval Special Warfare Group One San Diego, CA

SKILLS

Operations   Metrics   Active Directory   Cisco   Data Center   DNS   ITIL   Network Administration

Network Security   Remedy   Server Administration   SMS   System Administration   TCP/IP   TSM   BGP

Cisco Routers   Citrix   IT Infrastructure   LDAP   Network Monitoring   OSPF   Remote Access   Router

Systems Administration   T-Carrier   T-1   VPN   HTML   MS ASP   ASP.NET   Share Point   C4I

Disaster Recovery   Firewall   Ghost   Security Administration   C#   Structured Software

Software Development   Systems Engineer   XML   Data Backup   Database   MS SQL Server

SQL Server 2000   Oracle   SQL   Linux   RED HAT   UNIX   Business Continuity   Data Recovery

Information Security   Sarbanes Oxley   SOX   AS400   Midrange   G3   Real-Time   Blackberry

Exchange 2000   IOS   SAP   Wise Installer   Altiris   Information Assurance   Server Support

Technical Support   System Engineering   Symantec   IT Infrastructure Library   Payroll   Help Desk   Budget

Point-to-Point   RF   Alcatel   Communication Systems   Satellite Communications   Sarbanes-Oxley (Sox)

Sarbanes-Oxley   Security Policies   System Security   VSAT   Assay System   Documentation   Fork Lift

Loader   Pallet Jack   Picker   Forensic   Buying/Procurement   Purchasing   Procurement   Inventory

Audit   Internal Controls   Helpdesk   Trouble Tickets   Mentor   Mentoring   Mentors   Maintenance

Blue Cross   Blue Cross & Blue Shield   Blue Cross and Blue Shield   Corrective Action   LAN   Lotus Notes

Microsoft Windows   Windows 2003   Windows 95   Microsoft Dynamics CRM

Customer Relationship Management (CRM)   CRM Integration   Software as a Service (SaaS)

CERTIFICATIONS

15 Weeks Network Administration, and Cisco Router and Certified Ethical Hacking (NEC2735)

Advanced Conflict Resolution

AWS Cloud Quest: Cloud Practitioner

LANGUAGES

English - Fluent

WORK AUTHORIZATION

I am authorized to work in the following countries:

- United States