

JOSE R. DIAZ CRESPO

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Security Clearance: Current TS/SCI

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SUMMARY

An Expert All-Source Intelligence Analyst with six years of data analysis experience and the ability to create products based on different databases' information to analyze and solve complex mission requirements. The highest achievements include becoming a Non-Commissioned Officer overseeing thirteen soldiers, an awarded training scenario, and multiple awards and achievements during deployment.

MILITARY EXPERIENCE

Senior All-Source Intelligence Analyst | United States Army | March 2017 – February 2023
U.S. Special Operations Command – Bogota, Columbia

- Served as an intelligence analyst for a Special Operations Task Force at the U.S. Embassy in Bogota, Colombia. Directly supported ongoing counter-terrorism and counter-narcotics operations in theater.
 - Responsible for Generating 12 weekly intelligence summaries and providing assessments on significant events in SOUTHCOM AOR to B.N. Command.
 - Created over 20 intelligence support packages; justified the AOB- Andean Ridge's concept of operations for 40 targeting missions.
 - Conducted all-source intelligence analysis using various systems and databases to publish intelligence summaries and reports briefed to all levels of Task Force leadership. Personally, revised the format of the professional product to ensure it met the priority information requirements of Task Force leadership.
 - Created over 60 products that supported the AOB's mission in the SOUTHCOM AOR.
- 7th Special Forces Group – Eglin AFB, Florida*
- Led a team of 18 intelligence analysts responsible for providing real-time intelligence support to a Special Forces Group. Oversaw the regular production of over 100 professional intelligence products and delivered briefings designed to keep personnel at all unit levels prepared to deploy to multiple areas of responsibility.
 - Charged with training and mentoring a hybrid multi-function team that incorporated several intelligence disciplines under one structure. Consistently incorporated and fused multiple sources of intelligence to meet priority intelligence requirements.
 - Created a complete intelligence Scenario for SFODA 7236 that facilitated realistic training with Colombian SOF partners. *Operation Freedom Sentinel – Afghanistan*
 - Organized the intelligence products of 4 Human Intelligence Teams throughout the Combined Area- Afghanistan and increased report production by 30 percent. Created 5 Analytical deep-dive presentations on five provinces in Afghanistan, facilitated better situational awareness of the intelligence collection focuses, and provided knowledge on significant operations within those provinces to the HUMINT teams.

- Answered over 150 Requests for Information generated from 4 HUMINT teams; provided mission-essential asset validation for HUMINT operations and ensured the highest quality of information was produced to fill combatant commanders' critical intelligence gaps.
- Served as the primary liaison with Train Advise Assist Command- East S2 of 2-1 Calvary Unit at Advisory Platform Lightning, resulting in over 150 intelligence products increasing kinetic targeting. *525military Intelligence Brigade Expeditionary – Fort Bragg, NC*
- Assisted with the planning and executing multiple CI analytical training events for 17 CI Agents and one intelligence analyst: Directly enhanced CI platoon's analytical functions and capabilities during their CI Platoon Certification Exercise; Facilitated all 4 CI teams to pass their certification successfully.
- Provided Valuable analytical guidance during the Camp Bullis four-week battalion certification exercise Operation FAMINE FEAST; enabled multiple Counterintelligence operations, directly resulting in all CI agents being certified.
- Provided intelligence products for the CI agents

PROFESSIONAL EXPERIENCE

Retirement Plan Specialist | The Vanguard Group | Scottsdale, AZ | June 2016 – March 2017

- Developed basic knowledge of Vanguard funds, products, services, and the overall financial services industry through classroom training, on-the-job training, and self-study.
- Provided high-quality client service across Institutional Participant Services by responding to participant phone inquiries and providing account and plan information from various systems.
- Assisted bilingual participants with account inquiries and transactions, held discussions of unique tax treatments and plan provisions, and translated Vanguard.com, plan rules, and plan documents and forms.
- Responded to plan participant inquiries on specific legal, regulatory, and tax-related issues through verbal and written communication.
- Identified routine participant needs/problems with urgency, professionalism, and efficiency; determined alternative solutions; resolved the issue using current workflow procedures.
- Initiated transactions for participants, including loans, exchanges, allocations, and terminations.

Case Manager I | Southwest Network | Phoenix, AZ | January 2015 – June 2016

- Worked with the clinical team to engage, educate, communicate, and coordinate care with the recipient, and their family, in the behavioral health system.
- Worked with 41 recipients to achieve and maintain their independence. Focusing on outcomes of increased employment, Socializing, independent living status, and decreased substance use/abuse.
- Completed phone calls or face-to-face interactions with a recipient, a recipient's family, or other involved parties to maintain or enhance recipient functionality.
- Explained to the clients their treatment options and coordinated with the different agencies to ensure their treatment.
- Provided outreach and follow-up of services including, but not limited to, crisis and missed appointments to ensure adequate resources are available.
- Maintained the recipient's comprehensive clinical record, including documentation of activities performed as part of the service delivery process (e.g., assessments, provision of services, coordination of care, discharge planning).

Achievements:

Nominated for Pillar of Excellence, an award given when an employee goes above and beyond for their clients.

EDUCATION

University of Puerto Rico Carolina Campus, Carolina, PR | June 2015

Bachelors in Criminal Justice Forensic Psychology

LANGUAGES

- Spanish (Advanced)

SPECIALIZED TRAINING

• **Joint Counter-Intelligence HUMINT Analyst Targeting Course**, Fort Huachuca, AZ | February 2020

• **U.S. Army All-Source Intelligence Analyst Advanced Individual Training** | Fort Huachuca November 2017

• **Anti-Terrorism Course Level 2** | 27thgroup, Destin, FL | June 2022