

Daniel Hightower

Temple, TX 76504

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(254) 541-3896

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Total sanitation assistance

HEB - Temple, TX

August 2021 to Present

- Responsible for cleanliness and safety for an entire Store
- Make our customers feel welcome
- Maintains the Store's cleanliness and safety with a sense of urgency and prioritization, to include, but not limited to, floors, windows, break rooms, and restrooms.
- Uses H-E-B chemical program; correctly organizes stock in maintenance room
- Ensures compliance with food safety and sanitation standards / SOPs

Regular city carrier

United States Postal Service - Waco, TX

October 2019 to August 2021

- Deliver mail
- Provide customer service and answer customer questions
- Deliver various sized packages
- Provide vehicle maintenance, when needed

Package courier

Cargo Leasing Solutions - Austin, TX

November 2018 to October 2019

- Handle and deliver Amazon packages to residents in the Austin, Round rock, pflugerville and cedar park area
- Maintain safety while operating different vehicles
- Car maintenance and gas discipline

City Carrier Assistant (CCA)

United States Postal Service - Temple, TX

September 2017 to October 2018

- Deliver mail

- Provide customer service and answer customer questions
- Deliver various sized packages
- Provide vehicle maintenance, when needed

Bartender

Cinemark - Temple, TX

November 2016 to September 2017

- Mix and serve alcoholic beverages to customers
- Check a customer's ID to confirm they are legally able to consume alcohol.
- Ensure that the bar is well stocked
- Maintain knowledge of bar promotions and drink prices.

Assistant Store Manager

GameStop - Temple, TX

November 2014 to October 2016

- Achieves sales goals and accomplish administrative and operational duties.
- Assist stores in meeting sales, profit and shrink goals, while adhering to company policies and procedures.
- Provide timely and appropriate feedback to store manager concerning associate performing issues.
- Assist managers with store inventory counts by accurately reconciling product titles, counting quantities and recording product

Store manager and Cashier

Game X Change - Killeen, TX

December 2012 to May 2014

- Responsible for daily monetary counts, bank deposits and safe upkeep.
- Daily interaction with customers to influence towards buying our products.
- Weekly count hours for employees.

Intelligence Analyst

United States Army, Active Duty & Army Reserves - Wiesbaden, Germany

September 2009 to March 2012

- Used computers for analytical tools, data base access, networking and office applications
- Prepared on-the-spot reports to my supervisor when needed
- Processed incoming reports and messages

- Monitored security systems for clearances and incidents that needed reports/supervision

Education

High school diploma

Ellison High School - Killeen, TX
2009

Skills

- Proficient in Microsoft Office and computer applications. A typing speed of 40 wpm. Great communication skills written/oral. (9 years)
- Military Experience
- Intelligence Experience
- Courier
- Intelligence Analysis
- Information Security
- Delivery Driver Experience
- Counterintelligence

Languages

- English - Expert

Military Service

Branch: United States Army

Rank: E-4

Certifications and Licenses

TABC

Food Handler

August 2019 to August 2021

Top Secret Clearance

TS/SCI

Assessments

Early childhood development — Proficient

May 2021

Knowledge of the development of children ages 0-3 and of ways to foster that development

Full results: [Proficient](#)

Attention to detail: Inventory — Expert

March 2019

Measures a candidate's ability to apply systematic processes for managing and storing products and merchandise.

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.